Burgers Park Student Hotel (BPSH)

"Room Cleanliness - Giveaway Competition"

Official Terms & Conditions

1. Promoter

- 1.1. The promoter is History Park (Pty) Ltd t/a Burgers Park Student Hotel ("BPSH"), Sunnyside, Pretoria.
- 1.2. All communications regarding this competition must be directed to the Res Life Office:
 - Res Life Manager (Miss P): +27 68 921 0472
 - Res Manager (Louisa): +27 68 608 1278
 - Res Executive (Elanri): +27 67 794 3073

2. Competition Period

- 2.1. The competition runs from **05 September 2025 (00:01 SAST) to 29 October 2025 (23:59 SAST)**.
- 2.2. The draw and winner announcement will take place on **30 October 2025** (time to be communicated on the official BPSH WhatsApp groups and noticeboards).
- 2.3. BPSH reserves the right to amend dates/times on reasonable notice if operationally required.

3. Eligibility

- 3.1. Open **only to current BPSH residents** with a valid lease and account in good standing (no more than 14 days in arrears) as at the time of the draw.
- 3.2. Entrants must **comply with House Rules** and this T&C document for the entire Competition Period.
- 3.3. **Age**: Entrants must be **18 years or older** to receive any alcoholic component of the prize. If the winner is under 18, the alcohol item will be substituted (see clause 9.6).
- 3.4. **Exclusions**: BPSH employees, contractors, service providers.
- 3.5. No entry fee is charged; participation is free and contingent on room cleanliness and conduct criteria below.

4. How to Enter & Ticket Allocation

- 4.1. Routine room inspections will be conducted by the **Res Manager/Inspectors** (or delegated staff) during normal inspection windows (**08:00–19:00**, Mon–Fri; weekends at BPSH's discretion).
- 4.2. Pass a room inspection = 1 (one) tickets automatically entered into the prize draw.
 - 4.2.1. Passing a room inspection means that it is clean, and hygienic.
- 4.3. Pass a room AND bathroom inspection = 2 (two) tickets automatically entered into the prize draw.
 - 4.3.1. Passing a bathroom inspection means that it is clean, and hygienic and the shower glass is crystal clean.
- 4.4. **No disciplinaries bonus**: any resident with **zero disciplinary actions** recorded for the entire Competition Period receives **+10 bonus tickets** at the time of the draw.

4.5. Tickets are recorded in an **official BPSH ticket ledger** (digital and/or paper). The ledger is the only valid source for the draw.

5. Inspection Criteria & Process

- 5.1. Minimum pass criteria include (non-exhaustive):
 - Bed made; floors swept/mopped; no visible litter.
 - Surfaces (desk, shelves, windowsills) wiped and uncluttered.
 - Bathroom/toilet/shower clean; no mold build-up or odour.
 - Trash removed; no food waste left out; no pest attractants.
 - No prohibited devices/substances; no safety hazards.
- 5.2 Inspectors may take date-stamped photos focused on room hygiene and safety to support pass/fail outcomes and maintain fairness.
- 5.3 If a resident **fails** an inspection, you forfeit any entry for that specific date into the competition.
- 5.4 BPSH's inspection outcome is **final**, no appeals will be considered.

6. Inspection Criteria & Process

- 6.1. "Disciplinary action" includes written warnings, fines, confiscations, or other sanctions recorded in BPSH systems during the Competition Period.
- 6.2. Any **disciplinary action** during the Competition Period **disqualifies** the "No disciplinaries bonus" and may, at BPSH's discretion, **invalidate tickets** already earned for severe breaches (e.g., safety risks, vandalism, tampering with smoke detectors, prohibited devices, or kitchen misuse).

7. Multiple Residents per Room

7.1. Tickets are **per resident**, not per room. Where rooms are shared, each resident's conduct and cleanliness responsibility is assessed individually in line with House Rules.

8. The Draw & Winner Verification

- 8.1. The ultimate winner will be announced on **30 October 2025**, and will be a count of all the entries and the resident with the highest qty of entries will win.
- 8.2. For the second and third draw a **random draw** will be conducted on **30 October 2025** by at least two BPSH staff members with the ticket ledger present.
- 8.3. BPSH may invite an independent observer or manager to oversee fairness.
- 8.4. The drawn winner's eligibility will be **verified** against:
 - Lease status and arrears,
 - · Disciplinary record, and
 - Inspection pass records.
- 8.4 If the drawn entrant is found to be ineligible, another entry will be drawn until a valid winner is confirmed.
- 8.5 The winner will be announced on the official BPSH channels and contacted directly via their registered phone number.

9. Prize Description & Conditions

- 9.1. Exam Care Hamper valued at more than R3,500, comprising:
 - 9.1.1. **R1,000 Cash Voucher** (or cash equivalent)
 - 9.1.2. **Study essentials** (pens, highlighters, notebooks)
 - 9.1.3. Energy drinks & supplements
 - 9.1.4. **Premium beverage (Don Julio tequila)** 18+ only
 - 9.1.5. **Snacks**
 - 9.1.6. Smart watch
 - 9.1.7. Movie tickets (details to be confirmed)
 - 9.1.8. **Stress ball**
 - 9.1.9. **4 Sleepovers** for a guest (see clause 10)
- 9.2. Total value is approximate and may vary subject to availability. Images are illustrative only.
- 9.3. **No cash alternative** is offered for non-cash items. BPSH may substitute any item of **equal or greater value** if unavailable.
- 9.4. The prize is **non-transferable** and may not be sold or exchanged.
- 9.5. The winner must present a valid **student/resident ID** and sign the prize acceptance form.
- 9.6. **Alcohol**: If the winner is **under 18**, the alcoholic item will be **replaced** with a non-alcoholic premium item of equal value. BPSH follows all applicable laws and reserves the right to request proof of age.
- 9.7. Any taxes or levies (if applicable) are the winner's responsibility.

10. Sleepovers – Specific Terms

- 10.1. "4 Sleepovers" means four (4) guest-nights for one guest per night, subject to:
 - Prior booking with Reception at least 24 hours in advance,
 - Valid ID and guest registration,
 - Adherence to guest rules, curfews, and security protocols, and
 - Availability (blackout dates may apply during peak periods or special events).
- 10.2. Unless otherwise communicated, the sleepover passes must be used within 60 days of the winner announcement. If the October timing is impractical, BPSH may unilaterally extend validity into **November/December 2025**.
- 10.3. Sleepovers **cannot be split** into day-visits, exchanged for cash, or transferred to other residents.
- 10.4. Any damage, loss, or rule breaches by the guest remain the **resident winner's responsibility** and may result in charges and/or withdrawal of remaining passes.

11. Disqualification & Misconduct

- 11.1. BPSH may disqualify an entrant and void tickets if the entrant:
 - Provides false information, tampers with the process, or attempts to bribe staff,
 - Damages property or violates safety rules,
 - · Harasses staff or other residents, or
 - Otherwise acts contrary to House Rules or these T&Cs.If misconduct is discovered after prize issue, BPSH may revoke the prize and pursue recovery/disciplinary action.

12. Appeals Process

- 12.1. An entrant may **appeal** a failed inspection or disqualification **within 24 hours** of notification by emailing/WhatsApping the Res Life Manager with: room number, date/time, and grounds for appeal.
- 12.2. Appeals will be reviewed by the Res Executive or delegate. A final written decision will be shared within a reasonable timeframe. **The decision is final.**

13. Publicity & Consent

- 13.1. By entering, entrants consent to BPSH announcing their name, room number (partial), and photograph for winner communications in BPSH channels (noticeboards, WhatsApp groups, and social media).
- 13.2. No fee will be payable for such publicity. Entrants may reasonably refuse social media publication by written notice; this does not affect the draw outcome.

14. POPIA & Data Handling

- 14.1. BPSH processes personal information (name, room, phone, inspection results, photos) **only for** running and auditing this competition and for safety/housekeeping compliance.
- 14.2. Photos, inspection logs, and ticket ledgers will be retained for up to 60 days post-competition (or longer if required by law or to resolve a dispute) and then securely deleted.
- 14.3. Data will not be shared with third parties except where required by law or service providers acting under confidentiality with BPSH.

15. Liability

- 15.1. As far as the law allows, BPSH is **not liable** for any loss, damage, injury, or disappointment arising from participation or from acceptance of the prize.
- 15.2. Entrants participate at their **own risk** and must continue to comply with all safety and residence rules.
- 15.3. Nothing in these T&Cs limits liability for gross negligence, willful misconduct, or death/injury where the law prohibits such limitation.

16. General

- 16.1. BPSH may **amend**, **suspend**, **or cancel** the competition on reasonable notice (e.g., operational constraints, security, force majeure) without liability. Any material change will be posted on official channels.
- 16.2. These T&Cs are governed by the laws of the **Republic of South Africa** (including the Consumer Protection Act, where applicable).
- 16.3. Any disputes will first be addressed through the **appeals process (clause 12)**. If unresolved, they may be escalated to BPSH management.
- 16.4. By participating, entrants **accept** these Terms & Conditions in full.